

What you need to  
know about becoming a  
Third Party Reporting Centre



3rd Party  
Reporting



[www.saferglasgow.com](http://www.saferglasgow.com)

**No hate crime is too minor to report**

## What is Third Party Reporting?

Many people, for a variety of reasons, are reluctant to report crime directly to the police. Third party reporting is a way to overcome this. Third Party Reporting Centres are organisations that have agreed to make reports to the police on behalf of victims who do not want to go directly to the police. This service is provided in addition to the organisations' core services.

All forms of crime are underreported to the police; however research consistently shows that hate crimes are much more underreported than other forms of crime. Therefore Third Party Reporting has become a key element of our approach to improve hate crime reporting.

## Who Can Become a Third Party Reporting Centre?

The best Third Party Reporting Centres are organisations who have a good relationship with their service users. Establishing the victims' trust is the key to a successful Third Party Reporting Centre.

If your organisation can provide staff and an environment where people feel comfortable enough to tell difficult stories about themselves then you are well on the way to becoming a successful Third Party Reporting Centre.

Some services will have client groups or customers who are disproportionately affected by crimes motivated by prejudice. Some examples of this are;

- Registered Social Landlords with a high proportion of BME tenants
- An LGBT helpline
- A service supporting people with learning disabilities
- An advice service for a particular faith group
- A health service targeting refugees

Any one can be a victim of a hate crime so we are not just asking specialist services to join the scheme. Every organisation should ask themselves, "Do I have role to play in putting a stop to hate crime? If the answer is "yes" then read on.

## What Is Expected of Third Party Reporting Centres?

- Adopt an approach to hate crime that is based on the following  
*“an incident is aggravated by prejudice if it is perceived to be aggravated by prejudice by the victim or any other person”*
- Promote Third Party Reporting e.g. staff training, posters, stickers, leaflets)
- Encourage staff to be aware of hate crime
- Explore the option of reporting incidents to the Police
- Adopt a zero tolerance approach to hate incidents
- Link with your local liaison officer
- Engage with the 3rd Party Network
- Provide a positive, confidential and supportive environment for the individual who reports
- Encourage staff to be aware of hate crime and its damaging affects
- Work with the victim to access appropriate supports to deal with the aftermath

## What Support Can Third Party Reporting Centres Expect?

- A named contact within your local police division who can advise and liaise with you
- Acknowledgement from the police when a Third Party Report is submitted
- Updates from the police on progress of a Third Party Report
- Promotional materials and publicity for hate crime and Third Party Reporting
- Training for new staff and refreshers for existing staff
- Updates on policy and legal changes
- Regular opportunities to network with other Third Party Reporting Sites

## Would you like To Find Out More?

Please give us your contact details and we'll be in touch

Name: \_\_\_\_\_

Organisation: \_\_\_\_\_

Tel: \_\_\_\_\_

E:mail: \_\_\_\_\_

Does your service focus on clients who have any of the following characteristics:

BME       LGBT       Faith or Religious Groups       Disabled people

What Area does your organisation cover?

Local (Please State Where): \_\_\_\_\_

City Wide       Strathclyde

Other: \_\_\_\_\_



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